



Legal Considerations Agreement

For the purposes of this document, the terms "Client, Owner, Pet Owner", and "Customer" are synonymous with the person contracting services for one or more domestic animals.

Please initial page 1 here after reviewing: _____

- A signed Service Request must be provided to Leaps N' Hounds before service is provided for any period.
- Payment in full is due at time of reservation. Reservations are not held until payment in full is received by Leaps N' Hounds, or special arrangements are agreed upon by both parties in writing. A \$5 per visit late charge will be assessed to service that is not paid in advance.
- Reservations for pending PayPal/Google checkout and credit card payments will be honored.
- The service charge for returned checks is \$30.
- Unpaid service may be canceled by Leaps N' Hounds without notice, including prior to or during the service period.
- Cancellation Charge Schedule effective 01/01/2010: 0 - 24 hours prior to any service, and/or Holidays: Payment in full may be charged or credited to the client's Leaps N' Hounds account at Leaps N' Hounds discretion.
- Holiday surcharge applies on major holidays: Christmas Eve, Christmas Day, New Years Eve, New Years Day, Easter Sunday, Memorial Day, July 4th, Labor Day, Thanksgiving Day and the day before and after in some cases.
- Leaps N' Hounds is not responsible for wilted, dead or otherwise unhealthy plants.
- Leaps N' Hounds will work hard to follow your written directions as precisely as possible, but cannot be responsible if the results are not favorable.
- Leaps N' Hounds is not responsible for damage to the home beyond the control of the Pet Care Specialist. This includes, but is not limited to leaks, electrical problems, and acts of nature. In these situations, the company will attempt to contact the customer and then the emergency contact before making a subjective decision on dealing with the problem.
- In cases of emergency all repairs and related fees (including Special Service, emergency service time, and coordination fees) will be paid by the client and fully reimbursed to Leaps N' Hounds within 14 days of emergency services rendered.
- Leaps N' Hounds is not responsible for any damages to property of the client or others unless such damage is caused by a negligent act of the Pet Care Specialist.
- Leaps N' Hounds agrees to remain insured during each service period.
- Leaps N' Hounds accepts no responsibility for loss to the premises if other individuals have access to a client's home, or if the home is not properly secured.
- Leaps and Hounds must be notified of all other individuals that may visit the home during service. Other visitors must also leave a log of their visit.
- Leaps N' Hounds is not liable for any loss or damage in the event a burglary or other crime that should occur while under this contract. The Pet Owner (client) agrees to secure their home prior to leaving the premises. Leaps N' Hounds will attempt to re-secure the home to client instructions at the end of each visit. While keys are in the possession of a Pet Care Specialist, they will be either on their physical person, or be properly secured.
- Pet Owner must have legal rights to place the animals in the care of Leaps N' Hounds, Kennels, and Veterinary Clinics.

Legal Considerations Agreement Continued

- The Pet Care Specialist cannot service a home with "visiting" pets or animals that do not belong to the resident of the service site without separate sets of agreement forms, including a Legal Considerations Agreement, accepted and signed by each rightful owner(s). The terms of this document apply to all the pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed, at any and all locations the owner designates for service.
- The Pet Owner is responsible for pet-proofing the house, yard, and the security fences/gates/latches. Leaps N' Hounds will not be responsible for the safety of any pets and will also not be liable for the death, injury, disappearance, or legal consequences of any pet with unsupervised access to the outdoors.
- Leaps N' Hounds is authorized to seek any emergency veterinarian assistance needed during visits, at the cost of the client, and from any veterinarian as chosen by the sitter.
- The Pet Owner is responsible for supplying the necessary, safe equipment/supplies needed for care of their pet(s), including but not limited to a sturdy, well-fit harness (halter, collar, etc...) for walks or, in case of emergencies, firmly affixed vaccination & ID tags. A lead rope or leash, pooper-scoopers, litter boxes, food, cleaning supplies, medicines, pet food, and cat litter area also essential to proper care.
- The Pet Owner authorizes any purchases necessary for the satisfactory performance of duties. The Pet Owner agrees to be responsible for the payment of such items, as well as service fees for obtaining items, and will reimburse Leaps N' Hounds within 14 days for all purchases made.
- Pet Owner will be responsible for all medical expenses and damages resulting from an injury to a Pet Sitter, or other persons, by the Pet. Customer agrees to indemnify, hold harmless, and defend Leaps N' Hounds, in the event of a claim by any person injured by the Pet.
- It is suggested that arrangements be made with someone to evacuate your pets in case of a disaster or weather related event. Leaps N' Hounds Pet Care Specialists and Trainers will work as a team to try to see to your pets safety and care should such events occur, but cannot guarantee it.
- Future Services: I authorize this contract to be valid approval for services so as to permit Leaps N' Hounds to accept all future telephone, online, mail or email reservations and enter my home without additional signed legal considerations or agreements.
- Leaps N' Hounds may use their discretion to stop and end service at any time that a pet poses a danger to the safety or health of itself, other pets, other people, or the Pet Sitter. If concerns prevent the Pet Sitter from continuing care for a pet, the owner authorizes the pet to be placed in a kennel, or previously arranged locale if possible. All subsequent charges, including but not limited to transportation, kenneling, tranquilizing, treating, accessing, and liability, are to be the responsibility of the Owner.
- Leaps N' Hounds agrees to provide services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of the services as an express condition thereof, the client expressly waives and relinquishes any and all claims against the company and its employees, except those arising from negligence.
- Client agrees to notify Leaps N' Hounds of any concerns within 24 hours of return after service.
- This agreement is valid from the date signed, and replaces any prior Legal Considerations agreements. Client agrees to any future Leaps N' Hounds term changes relayed verbally to the client, mailed or emailed in writing to the client, or posted on our website.
- The owner states that he/she as read this agreement in its entirety and fully understands and accepts its terms and conditions.

Client Print Name: _____

Signature: _____

Date: _____